

## Trend Micro™ Project Consulting Services

Faced with constant pressure to reduce costs, many IT managers today are challenged to accomplish more with fewer resources. Often, this means less time and money for core IT tasks, such as planning for new technology deployments, optimizing network security, or fine tuning a solution for post-installation parameters. Unfortunately the smallest gap in protection can increase the risk of data theft and downtime—driving up costs from damage and lost business.

**Trend Micro™ Project Consulting Services** maximizes your IT performance by extending your IT reach with on site, project-based resources and expertise that you need to optimize your Trend Micro solutions. From assessment, planning, and building, to on-going management, Trend Micro Project Consulting Services addresses your needs with expert advice and assistance through each stage of your solution's lifecycle.

### TRUSTED SECURITY EXPERTISE

With Trend Micro Project Consulting Services, your IT staff can rely on a trusted advisor and partner to help meet your company's goals. Our experts have the insight and security expertise needed to design the optimal architecture for maximizing the effectiveness of your Trend Micro solutions. Analyzing your security requirements and working closely with your team, our experts will craft a detailed plan specifically tailored to meet your needs.

### EXPERT SERVICES

Based on proven methodologies developed for enterprise customers of all sizes, and using reliable, repeatable best practices, our Project Consulting Services are designed to help you:

- **assess** your current security environment
- **plan** and design solutions that meet your desired objectives
- **build** and implement your solutions
- **manage** solution optimization and migrations

#### Trend Micro Project Consulting Services

ASSESS    PLAN    BUILD    MANAGE

### KEY BENEFITS

- **Equips** your IT staff with direct access to technical expertise
- **Provides** highly-responsive, expedited service
- **Increases** return on investment
- **Empowers** IT staff with in-depth knowledge of proven best practices
- **Tailors** your solution based on network and business needs
- **Maximizes** efficiency and frees IT resources
- **Allows** you to maintain ultimate control of your enterprise security
- **Augments** your IT staff with industry-leading security experts





In addition to the following listed Trend Micro Project Consulting Services, our service professionals can work with you to propose either packaged or custom services engagements based on your needs.

### ASSESSMENT SERVICES

Assessment Services include offerings to help you understand your current network security and data protection posture by examining potential vectors of infection, identifying external data loss, and pinpointing specific problem areas. Once the assessment is complete you will be given specific, actionable recommendations for handling any identified issues or for improving your security posture.

Sampling of Assessment Services:

- **Data Center Security Assessment** analyzes your data center security infrastructure with penetration testing
- **Network Security Assessment** examines your network for any vulnerabilities and identifies any active, malware infections
- **Data Protection Assessment** reviews your data security posture and identifies any active data loss

### PLANNING SERVICES

Planning Services help you view the benefits of Trend Micro solutions in a test environment. Our experts implement the solution in your environment, allowing you to view tangible results before your full-scale solution implementation.

Sampling of Planning Services:

- **Proof of Concept Services** includes solution implementation and enables pilot testing and evaluation

### BUILD SERVICES

Build Services help ensure you get your implementation up and running smoothly and with seamless upgrades and maximum return on investment. After taking into account your network environment, performance requirements, and security strategies, the service then follows a structured approach of analysis, planning, and deployment. Once the implementation plan is approved, Trend Micro works within your change management guidelines to deploy the agreed upon solution.

Sampling of Build Services:

- **Design and Deployment Services** help expedite a successful solution implementation
- **Solution Upgrade Services** provide smooth technology upgrades to leverage the latest innovations

### MANAGEMENT SERVICES

Management Services are designed to ensure you get the most out of your security investment with service offerings such as; best practices implementation, solution optimization, and quarterly business reviews. Using established practices developed from Trend Micro's years of industry experience and input from hands-on customer engagements, our experts create actionable recommendations to help maximize your levels of protection and performance.

Sampling of Management Services:

- **Best Practices Implementation** brings your solutions to industry best practices levels
- **Solution Optimization Services** tailors your solutions to meet your organization's specific security strategy
- **Quarterly Business Reviews** help facilitate on-going security planning and preparedness

“Using technology is one thing; having critical conversations about our data protection needs and being responsive to our support requests is another thing.”

#### Yvan Fournier

Director of IT  
Security Centre Hospitalier  
Universitaire de Québec  
and Centre de Recherche  
de Université LAVAL

### LEARN MORE ABOUT TREND MICRO SOLUTIONS

#### Trend Micro™ Enterprise Security

Trend Micro™ Enterprise Security is a tightly integrated offering of content security solutions powered by the innovative Trend Micro™ Smart Protection Network™ cloud security infrastructure. Together they deliver maximum protection with minimal complexity, enabling key business initiatives such as compliance, virtualization, and consolidation. For more information on our solutions please visit [Trend Micro Enterprise Security](http://TrendMicroEnterpriseSecurity.com) online.

### CONTACT US

To learn more information about Trend Micro Project Consulting Services, please call us at **1-877-21-TREND** or visit [www.trendmicro.com](http://www.trendmicro.com)

