

Children's Aid Society Achieves Data Privacy—and Simplicity

Canadian non-profit loyal to highly automated, lightweight Trend Micro™
Worry-Free™ Business Security year after year.

“We always want to keep computer resources working for the user and not the antivirus software... Trend Micro Worry-Free Business Security, by keeping the security footprint small, extends the life of our machines.”

- **Leo Bordon, Information Technology Analyst**
Halton Children's Aid Society, Burlington, Ontario

EXECUTIVE SUMMARY

Customer Name: Halton Children's Aid Society

Industry: Social Services

Location: Burlington, Ontario, Canada

Web site: www.haltoncas.ca

Employees: 140

CHALLENGE:

- Do more with less, in terms of IT staff and the technology tools that they select
- Maximize data protection, to ensure privacy and compliance with related government security mandates
- Keep security simple and lightweight, to give users maximum use of computer resources
- Extend the life of each PC

SOLUTION:

- Trend Micro Worry-Free Business Security

BUSINESS RESULTS:

- Time savings, with an easy-to-install and easy-to-manage security solution
- Simplicity, with one solution that can be deployed to protect desktops, laptops, servers, and virtual machine environments
- Maximized return on investments in PCs, with lightweight security that extends PC lifespan by two years in some cases
- Easy policy changes, with automatic propagation to endpoints, and smooth upgrades to the latest version

Challenge

In Ontario, Canada, the government funds a network of 47 non-government organizations (NGOs) to perform child protection services. The Children's Aid Societies (CASs) operate independently but share common goals focused on promoting the best interests and well being of children.

Each CAS adapts to the needs of its area, and works with numerous community organizations to counsel and support families and care for children. They investigate and take steps to protect children in cases of abuse or neglect, place children for adoption, and provide other services within their regions of authority.

Halton CAS provides community-based services in Burlington, Halton Hills, Milton, and Oakville. Besides its employees, Halton CAS works in partnership with other local children's and family-focused organizations, including schools, counseling centers, school boards, police, and charity organizations.

Besides the obvious geography challenges, the IT team at Halton CAS is also faced with security challenges related to stringent privacy regulations. And, of course, like most government-funded organizations and agencies, Halton CAS must continually battle to keep technology simple, and thereby minimize the cost of ownership. Budgets are always tight, and getting more done with less is vital.

Solution

For many years, Halton CAS has chosen Trend Micro Worry-Free Business Security to secure desktops, laptops, and servers. During that time, they have seen changes in the industry, in the threat landscape, and in their organization's internal processes and work styles.

“Today we have so many workers that work outside of our offices and sites,” said Leo Bordon, information technology analyst at Halton CAS. “With Trend Micro Worry-Free Business Security, protecting our very distributed workforce has become much more automatic and, therefore, easier. If we change security rules, the changes are pushed to all of the clients, including the 30 or 40 remote workers.”

Keeping security up to date is a top priority for the organization, since it relates to the protection of personal information about the children and families they serve. “Data is constantly at the forefront of our minds—we are always considering how activities might put data at risk,” said Mr. Bordon.

“By mandate, we have to be in full control of our data. Trend Micro Worry-Free Business Security definitely helps—it stops malware and Trojans and other threats before they get into our network and, therefore, before they reach our data. Trend Micro security stops threats before they get very far.”

Halton CAS recently beta tested the latest release of Trend Micro Worry-Free Business Security. “Version 8.0 seems very much like the previous version, in terms of the interface, and it works fine in our environment,” said Mr. Bordon. “We are glad to see that the new version of Trend Micro Worry-Free Business Security supports IPV6. Virtualization is also important for us, and so we carried out our beta tests on a virtual machine. Trend Micro Worry-Free Business Security makes it easy to support both physical and virtual machines with one security solution.”

Results

When asked why they have stayed with Trend Micro for so many years, Mr. Bordon explained their review process. In his words, “We definitely try to keep our ear to the ground when it comes to security—we pay attention to what else is available. And we end up staying with Trend Micro Worry-Free Business Security because it gives us the right balance of performance, features, and value.

“We always want to keep computer resources working for the user and not the antivirus software. The security footprint is very important. We are non-profit—some of our in-place machines have seen better days but we need to keep them working as long as possible. Trend Micro Worry-Free Business Security, by keeping the security footprint small, extends the life of our machines. In some cases, it adds two years to the lifespan of a PC by keeping security lightweight. The machine stays fully functional to the user during this time.”

As a single security solution, Trend Micro Worry-Free Business Security gives Halton CAS the complete feature set they need including in-the-cloud threat protection, endpoint scanning, firewall, and more.

“In terms of what you get for what you spend, we find Trend Micro Worry-Free Business Security to be a very good tool,” said Mr. Bordon.

Halton CAS plans to upgrade all of its systems to the newest version of Trend Micro Worry-Free Business Security as soon as it is available, and with what they have learned in the beta testing phase, they feel confident that it will be another smooth transition.

“For anyone familiar with the current Trend Micro Worry-Free Business Security functionality, the new release will look very similar,” said Mr. Bordon. “It remains an easy tool to use and configure. We can see that Trend Micro puts thought into this—and as a result they make the solution simple to configure properly.”

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DEPLOYMENT ENVIRONMENT

Highly distributed organization: 25 offices plus remote workers

150 desktops and laptops, 7 servers

Trend Micro Worry-Free Business Security 8.0

Company Profile

The Halton Children's Aid Society (Halton CAS) helps children, youth, and families in the local community thrive. The organization is mandated and funded by the 1984 Ontario Child and Family Services Act. To go beyond what would be possible with basic funding, Halton CAS relies on the generosity of donors and the hard work of its fundraising arm, the Children's Aid Foundation of Halton.

Trend Micro Products

- **Trend Micro Worry-Free Business Security**
<http://www.trendmicro.com/us/small-business/product-security/worry-free-standard/index.html>



Securing Your Journey to the Cloud

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